

# Quality Assurance Policy

4basebio S.L.U. is a biotech company that is committed to the development of key DNA tools (polymerases) for Life Sciences research and Personalized Medicine.

## Objective

**Quality Assurance**, as well as being a basic administrative tool that generates value and facilitates the fulfillment of our objectives, **stimulates innovation and encourages us to improve our products and processes**, promoting the ultimate goal of the Quality Management System: **achieving Excellence**.

This translates into a series of specific objectives:

- **Develop an adequate environment** in terms of resources, training and technology, in order for staff to be able to carry out their work in adequate conditions.
- **Pay special attention to our customers and investors** through normalized services and activities.
- **Make of our administration an agile and dynamic system** that contributes to add and maintain value to the company's endeavours.
- **Establish internal indicators** to help define our objectives precisely, to identify potential deviations rapidly, and take the appropriate decisions.
- **Establish transparency in our communication and management** as well as in our search and creation of strategic alliances.
- **Continuously evolve**, establishing review procedures and self-assessment of processes and attitudes so as to effectively adapt to the constant changes of a highly competitive sector, and satisfying of all interested stakeholders.

## Philosophy

We aim to make our Quality Assurance Policy a part of every one of our company's activities and procedures. We believe the best way to achieve this is to make the maintenance and improvement of our Quality Assurance System a personal responsibility. In this way:

- **We propose improvements** to optimize our system's procedures management and periodically streamline our production.
- **We commit to continuously undergo training** to remain competitive and maintain our technological savvy.
- **Maintain our internal communication channels agile and effective**.
- **Work for the satisfaction of our customers** as our ultimate goal.
- **Analyze our processes, products and services** through self-assessment procedures and monitoring, contributing to our ongoing improvement and resolution of problems.
- **We commit to meeting all requirements**, both of our customers' as well as the applicable statutory ones, and to maintain and improve the efficiency of our Quality Management System.



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Dirección

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