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4basebio S.L.U. is a biotech company that is committed to the development of key DNA tools (polymerases) for Life Sciences research and Personalized Medicine.

Objective

Quality Assurance, as well as being a basic administrative tool that generates value and facilitates the fulfillment of our objectives, stimulates innovation and encourages us to improve our products and processes, promoting the ultimate goal of the Quality Management System: achieving Excellence.

This translates into a series of specific objectives:

- Develop an adequate environment in terms of resources, training and technology, in order for staff to be able to carry out their work in adequate conditions.
- Pay special attention to our customers and investors through normalized services and activities.
- Make of our administration an agile and dynamic system that contributes to add and maintain value to the company's endeavours.
- Establish internal indicators to help define our objectives precisely, to identify potential deviations rapidly, and take the appropriate decisions.
- Establish transparency in our communication and management as well as in our search and creation of strategic alliances.
- Continuously evolve, establishing review procedures and self-assessment of processes and attitudes so as to effectively adapt to the constant changes of a highly competitive sector, and satisfying of all interested stakeholders.

Philosophy

We aim to make our Quality Assurance Policy a part of every one of our company's activities and procedures. We believe the best way to achieve this is to make the maintenance and improvement of our Quality Assurance System a personal responsibility. In this way:

- We propose improvements to optimize our system's procedures management and periodically streamline our production.
- We commit to continuously undergo training to remain competitive and maintain our technological savvy.
- Maintain our internal communication channels agile and effective.
- Work for the satisfaction of our customers as our ultimate goal.
- Analyze our processes, products and services through self-assessment procedures and monitoring, contributing to our ongoing improvement and resolution of problems.
- We commit to meeting all requirements, both of our customers' as well as the applicable statutory ones, and to maintain and improve the efficiency of our Quality Management System.



Ángel Picher Dirección

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